

Reaching Limited English Proficient (LEP) Audiences

- Know and understand the diversity of this audience
- Know your demographic source
- Strategize with colleagues and trusted community partners to identify useful strategies to reach/engage with these community members
- Check your curriculum for affirming and appropriate references and visuals
- Document your strategies, annually review your efforts and help inform others across the unit/organization of needed resources or emphasis

Translation of Materials

Process:

- Contact the DEI Specialist at 517-432-2666 or at <u>pizanad@msu.edu</u> if you have questions or to brainstorm
- Submit materials preferably in Word, and advise the Specialist about what language translation is need, preferred timeline, etc.
- Translation request will be submitted for a quote (response within 1-2 days or less)
- You will receive a copy of the quote and a response on plans to proceed and timeline for completion (Work is typically completed in 7-10 days or less)
- Please note If you or your work team receives \$1,000.00 or more in support from the Director's translation budget in a given fiscal year, you will be expected to contribute a "cost share" of 30% for every request after the initial \$1,000.00.

Questions for Extension Staff requesting translation of materials or language interpreter

- 1. Who has requested the translation of these materials or a language interpreter? A community partner, an agency, an individual? You or your work team members? Others?
- 2. If you or others have made the decision to translate these materials or seek a language interpreter, how have you come to this decision?
- 3. What is the overall goal associated with the translation of these materials or use of a language interpreter?
- 4. What format is the material that needs translation currently in? PDF, Word doc, other?
- 5. How long is the material that needs translation? One page? Longer?
- 6. How long will you need a language interpreter? One program? Longer?
- 7. Is the material to be translated a curriculum to be taught by others?
- 8. Who is the intended audience for these translated materials or language interpreter?
- 9. Is the content MSU Extension's or does it belong to other authors/individuals? If it is not MSUE "owned" do you have written permission from the original author to translate these materials?



- 10. Where will the document appear or reside once translated? On our MSUE website? Shared and placed on other agencies/partners websites? Other?
- 11. Have the contents of the document been checked for cultural relevancy/appropriateness? If so, by who? Is there someone on the work team or a community partner who can provide a review for cultural relevancy before or after the translation has taken place?
- 12. Are you aware of a local resource person or agency who can translate the materials or provide an interpreter or are you seeking a recommendation for the translation of materials?
- 13. What is the timeline for the project?
- 14. Have funds been identified to cover costs for translation of materials, above and beyond assistance provided by the Director's Office? Is there a proposed budget for this request?